UNIVERSITY DINING SERVICES

Reopening Plan

University Dining Services
SANITIZING STATIONS
- We will have a sanitizing station at each concept.
- We will have sanitizer at each cashier area for public use.
- We will have soap and sanitizer in each of the public and employee restrooms.

CASHIERS
- All cashiers will be provided gloves and must wear them while on duty.
- Cashiers are required to wash hands and change gloves every hour.
- Cashiers will encourage social distancing within their concept line.
- Barrier shields will be placed at each register to protect all cashiers.

SOCIAL DISTANCING
- Tables will either be removed to allow six feet of distance between each table or will have signs designating the table is not in use at this time to accommodate the six-foot distance to the next table.
- Markers will be placed on the floor to show where guests need to stand to allow six feet of distance between each guest.

FOUNTAIN DRINK STATIONS & COFFEE SERVICE
- No refill of fountain drinks. Cups, lids and straws will be kept behind the counter.
- Customers will not be able to use their own refillable mugs.

CUTLERY
- We will have touchless dispensers for forks, knives and spoons in place at each unit that will automatically drop the next cutlery for the next guest without having to push button to receive.
- Napkin dispensers are pull down single serve, so the next napkin is dispensed after one is pulled.

SANITIZATION OF DOORS AND COUNTERS
- Staff will continually sanitize doors and counters with an EPA-approved disinfecting solution while operations are open. Sanitization will be the only task assigned to two to three staff members during their shift.

• We will have online ordering through Grubhub for Slam Dunk.
CONCEPT INFORMATION

SLAM DUNK
• Regular menu will be served with the exception of the nightly dinner specials.
• Grubhub orders only. Takeaway meals only. No seating.

FAST BREAK
• Freshly made in-house microwaveable meals available.
• No refill of fountain drinks. Cups, lids and straws will be kept behind the counter. When a customer requests a fountain drink, the cashier will provide it.

CORNER CAFÉ
• Operation hours may be adjusted based on Wes Watkins Center class schedules.

NEWTON’S
• Grab and Go menu available.
• Coffee will be kept behind the counter and served.
• Condiments will be pre-packaged and given to the customer with their purchase.

ROOTS
• Grab and Go menu available.
• Coffee will be kept behind the counter and served.
• Condiments will be pre-packaged and given to the customer with their purchase.

CAFÉ LIBRO
• Grab and Go menu available.
• Coffee will be kept behind the counter and served.
• Condiments will be pre-packaged and given to the customer with their purchase.

BUSINESS PERKS
• Grab and Go menu available.
• Coffee will be kept behind the counter and served.
• Condiments will be pre-packaged and given to the customer with their purchase.

CHOPHOUSE TAQUERIA FOOD TRUCK
• Three ready-to-eat burrito options will be available daily.
• Only bottled soda and water are available.
• Daily location is on the south side of Whitehurst.

EACH OPERATION WILL HAVE EMPLOYEE ASSIGNED STATIONS TO MAINTAIN AS MUCH DISTANCE BETWEEN EACH EMPLOYEE AS POSSIBLE.

For up-to-date dining hours, visit dining.okstate.edu/hours
Kerr-Drummond Dining

SANITIZING STATIONS
- We will have multiple sanitizing stations throughout the building and entrances.
- We will have sanitizer at each cashier area for public use.
- We will have soap and sanitizer in each of the public and employee restrooms.

CASHIERS
- All cashiers will be provided gloves and must wear them while on duty.
- Cashiers are required to wash hands and change gloves every hour.
- Cashiers will encourage social distancing within their concept line.
- Barrier shields will be placed at each register to protect all cashiers.

SOCIAL DISTANCING
- Tables will either be removed to allow six feet of distance between each table or will have signs designating the table is not in use at this time to accommodate the six-foot distance to the next table.
- Markers will be placed on the floor to show where guests need to stand to allow six feet of distance between each guest.
- We will have online ordering through Grubhub for Linguetti’s and Which Wich.

FOUNTAIN DRINK STATIONS
- No refill of fountain drinks. Cups, lids and straws will be kept behind the counter.
- Customers will not be able to use their own refillable mugs.

CUTLERY
- We will have touchless dispensers for forks, knives and spoons in place at each unit that will automatically drop the next cutlery for the next guest without having to push button to receive.
- Napkin dispensers are pull down single serve, so the next napkin is dispensed after one is pulled.

SANITIZATION OF DOORS AND COUNTERS
- Staff will continually sanitize doors and counters with an EPA-approved disinfecting solution while operations are
open. Sanitization will be the only task assigned to two to three staff members during their shift.

**GUEST CONTROL**
- Twenty Something and Which Wich will have a single entrance and a separate exit. At the entrance, a staff member will use a counter to keep occupancy at the appropriate level. Another staff member will be at the exit to count those leaving, so staff at the entrance may let the next person into the store.

**RESTROOMS**
- Public restrooms will be attended by ABM cleaning service.
- Staff restrooms will be cleaned twice per day by Kerr-Drummond operations staff.

**CONCEPT INFORMATION**

**COUNTRY BBQ**
- Regular menu will be served.
- We will remove BBQ sauce pumps and replace with pre-portioned cups of BBQ sauce.
- No refill of fountain drinks. Cups, lids and straws will be kept behind the counter. When a customer requests a fountain drink, the cashier will provide it.

**WHICH WICH**
- Ordering is available via Grubhub only due to size and connection to Twenty Something. This will allow a better flow through both locations. Hours will remain 10:30 a.m. - 10 p.m. daily.
- Order pick-up will be located outside of Twenty Something.
- Only bottled drinks are available at this location.

**LINGUETTI’S**
- Grubhub and in-store orders are available.
- No pizza buffet or salad bar; a pre-made salad is available on the menu.
- Only bottled drinks are available at this location.

**TWENTY SOMETHING**
- Freshly made in-house microwaveable meals available.
- No fountain drink refills.
- Floor cling at each register to denote proper social distancing.
- Staff will sanitize all returned shopping baskets before the next use.

**EACH OPERATION WILL HAVE EMPLOYEE ASSIGNED STATIONS TO MAINTAIN AS MUCH DISTANCE BETWEEN EACH EMPLOYEE AS POSSIBLE.**

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Sanitizing Stations

- We will have multiple sanitizing stations throughout the building and entrances.
- We will have sanitizer at each cashier area for public use.
- We will have soap and sanitizer in each of the public and employee restrooms.

Cashiers

- All cashiers will be provided gloves and must wear them while on duty.
- Cashiers are required to wash hands and change gloves every hour.
- Cashiers will encourage social distancing within their concept line.
- Barrier shields will be placed at each register to protect all cashiers.

Social Distancing

- Tables will either be removed to allow six feet of distance between each table, or will have signs to show the table is not in use at this time to accommodate the six-foot distance to next table.
- Markers will be placed on the floor to show where guests need to stand to allow six feet of distance between each guest.

Cashiers

- All cashiers will be provided gloves and must wear them while on duty.
- Cashiers are required to wash hands and change gloves every hour.
- Cashiers will encourage social distancing within their concept line.
- Barrier shields will be placed at each register to protect all cashiers.

Sanitization of Doors and Counters

- Staff will continually sanitize doors, tables and counters with an EPA-approved disinfecting solution while operations are open. Sanitization will be the only task assigned to two to three staff members during their shift.

Online Ordering

- We will have online ordering through Grubhub for Road Trip and B&B, Co.

Fountain Drink Stations

- No refill of fountain drinks. Cups, lids and straws will be kept behind the counter.
- Customers will not be able to use their own refillable mugs.

Cutlery

- We will have touchless dispensers for forks, knives and spoons in place at each unit that will automatically drop the next cutlery for the next guest without having to push button to receive.
- Napkin dispensers are pull down single serve, so the next napkin is dispensed after one is pulled.
CONCEPT INFORMATION

B&B, CO.
- Limited breakfast menu will carry over with the lunch/dinner portion of the menu, allowing for faster and safer execution.
- Grubhub is available and will help decrease traffic.
- Starbucks Coffee offered all day along with hot breakfast Grab and Go options.

ROAD TRIP PIZZA & MAC
- Regular menu will be served with Grubhub orders to help with traffic flow.

ZEST
- Regular menu will be served.

THE NATURAL
- Regular menu will be served.
- This location is the production kitchen for 10 new allergen-friendly freshly made microwaveable meals that will be made available at all campus convenience stores.

NOODLE U
- Temporarily closed to save on labor and food costs.
- May offer some of the menu items through hot and ready-to-go meals to maintain the brand identity.

DASH
- Regular menu will be served.

CARVERY
- Temporarily closed to save on labor and food cost.
- May offer some of the menu items through hot and ready-to-go meals to maintain the brand identity.

EXPRESS IT!
- Freshly made microwaveable meals available.
- No refill of fountain drinks.
- Floor cling at each register to denote proper social distancing.
- Staff will sanitize all returned shopping baskets before the next use.
- Shopping available on Grubhub at this location.

THE HATCH
- Regular menu will be served.

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SANITIZING STATIONS
- We will have a sanitizing station at each entrance.
- We will have sanitizer at each cashier area for public use.
- We will have soap and sanitizer in each of the public and employee restrooms.

CASHIERS
- All cashiers will be provided gloves and must wear them while on duty.
- Cashiers are required to wash hands and change gloves every hour.
- Cashiers will encourage social distancing within their concept line.
- Barrier shields will be placed at each register to protect all cashiers.

SOCIAL DISTANCING
- Tables will either be removed to allow six feet of distance between each table or will have signs to show the table is not in use at this time to accommodate the six-foot distance to the next table.
- Tables and chairs in Chick-fil-A will be removed per corporate requirements.
- Markers will be placed on the floor to show where guests need to stand to allow six feet of distance between each guest.
- We will have online ordering through Grubhub for Johnny Rockets, Caribou Coffee and Bread & Beyond Deli.

FOUNTAIN DRINK STATIONS
- No refill of fountain drinks. Cups, lids and straws will be kept behind the counter.
- Customers will not be able to use their own refillable mugs.

CUTLERY
- We will have touchless dispensers for forks, knives and spoons in place at each unit that will automatically drop the next cutlery for the next guest without having to push button to receive.
- Napkin dispensers are pull down single serve, so the next napkin is dispensed after one is pulled.

SANITIZATION OF DOORS AND COUNTERS
- Staff will continually sanitize doors, tables and counters with an EPA-approved
disinfecting solution while operations are open. Sanitization will be the only task assigned to two to three staff members during their shift.

CONCEPT INFORMATION

JOHNNY ROCKETS
• Reduced menu offering to streamline service.
• Ordering is available via Grubhub only.
• Revised pickup process in place. Diagram attached.

SHAKE SMART
• Two iPads used for orders. Stylus pens used on iPads.

UNION EXPRESS
• Freshly made in-house microwaveable meals available.
• No refill of fountain drinks.
• Floor cling at each register to denote proper social distancing.

CARIBOU COFFEE
• Full-menu will be served.
• Ordering is available via Grubhub only. No Grubhub delivery.

UNION CHOPHOUSE TAQUERIA
• Limited menu items to reduce lines and waiting time.

PASSPORT
• Limited rotation menu items to reduce kitchen production staff level.

CHICK-FIL-A
• Reduced menu offering to streamline service.
• No seating per franchise request.
• Revised pickup process in place. Diagram attached.

RED EARTH KITCHEN
• Limited rotation menu for breakfast.
• No yogurt bar – yogurt parfaits available as grab-n-go items.
• Hot ready-to-eat lunch option available in two-week rotation.
• No salad bar – boxed salads available as grab-n-go items.

MAMBO ITALIANO
• Reduced menu offering to streamline service.
• All items will be served by UDS staff.
• Extended hours to 7 p.m. with pizza only served 2 p.m. – 7 p.m.

BREAD & BEYOND DELI
• Full-menu will be served.
• Ordering is available via Grubhub only.
• No soup bar available.

UNION PLAZA GRILL
• Serving the Cowboy Chicken Sandwich.
• Bagged chips, whole fruit, bottled soda and water available.

POP UP (2ND FLOOR STUDENT UNION)
• Hot ready-to-eat lunch option available in two-week rotation.
• Bottled soda and water available.

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